CIPFA\

Mobile Invigilation

FAQs

February 2025

Mobile Invigilation – Frequently asked questions

Q1. I don't have a compatible device I can use.

If you do not have a device, you will need to complete a reasonable adjustment and extenuating circumstances application.

Q2. What if my mobile battery dies?

Students are advised to plug their charger in before commencing their exam, to ensure the device remains fully charged throughout.

Q3. Where does my mobile need to be placed?

Your device should be placed so that it shows your desk area and laptop screen.

Q4. Will my bandwidth be affected?

The use of mobile invigilation has very little effect on bandwidth and therefore will not cause interruption to your exam.

Q5. What if I experience technical difficulties with mobile invigilation?

We strongly recommend that all candidates undertake a technical test in advance of the exam. The technical test will check that your device is compatible in advance. If you are unfortunate to experience technical difficulties on the day of your exam, please contact student support on studentsupport@cipfa.org or by calling 0207 543 5600.

Q6. What system requirements does my device require?

Operating System
Android 12 or later
iOS 17 or later

Supported Browser
Chrome or Firefox (on Android devices)
Safari (on iOS devices)

Q7. Will allowing mobile invigilation enable access to any personal information on my device?

The mobile invigilation only accesses the camera on your device. Rogo will not have access to other data or applications on your device. Once your examination has ended, access will automatically disconnect.

Q8. It's called mobile invigilation, do I have to use a mobile device, or can I use an iPad or tablet?

Yes, provided it meets the system requirements provided above.

Q9. What if I lose connection from my device during the exam?

Students are advised to continue with the exam as normal unless otherwise instructed by the invigilator.