#### Pride and prejudice or first impressions

- Are auditors from Venus and clients from Mars?
- What do auditors really want?
- Why do they seem so hard to shake off?

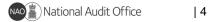
#### The perception gulf – how auditors see themselves





#### The perception gulf – how clients see auditors





### Or perhaps?





What's the point of audit?

????



#### We want to shift the dial by ...

- Shedding some light on what auditors do ...
- Explain why we do some of the (sometimes inexplicable) things auditors do ...
- Share some examples of notable practice ...
- Hear from you on what's worked and not in your experience ...

#### **Preparing for an audit visit – the five Bs**

- Be proactive share timetables!
- Be available don't schedule audits at the same time as holidays!
- Be prepared (to discuss accounting policies and technical stuff in advance of fieldwork visits)
- Be open about where you have made judgments and when things are uncertain
- Be focussed know what matters (and your own materiality judgments)

#### **Preparing for an audit visit – the room...**

- It matters! Your audit team may spend a lot of time here
- Think about what they'll need to access e.g.
  - Decent wifi connection (check it works ahead of the visit and is compatible with your auditor's systems)
  - Read-only access to systems
- Is it anywhere near finance?
- Accessibility, health and safety etc.

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#### **Financial audit evidence**

- Auditing standards require that we obtain 'sufficient appropriate audit evidence to be able to draw reasonable conclusions on which to base the audit opinion'.
- How do we get that evidence?
  - We test whether internal controls are effective;
  - We model costs or income using independent data; and
  - Look in detail at samples of individual transactions and the evidence supporting them.



#### Financial audit – 'assertions'

Transactions for the period under audit:

- occurrence
- completeness
- accuracy
- cut off
- classification
- (+ sometimes regularity and propriety)

Balances at the period end:

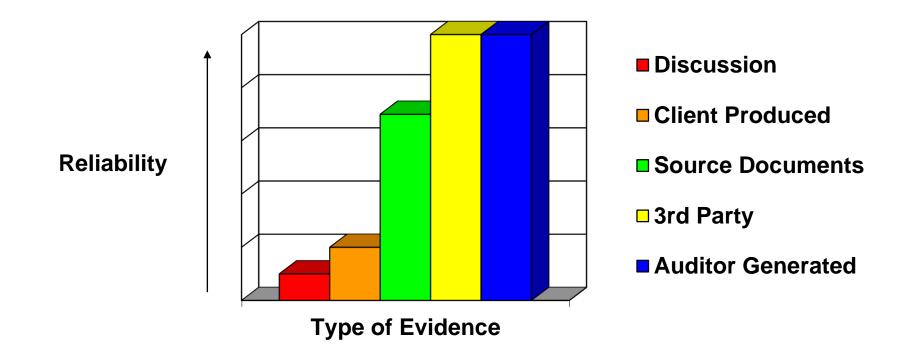
- existence
- rights and obligations
- completeness
- valuation and allocation.

#### **Example – auditing income from a cost-plus contract**

Evidence	Audit question	Assertion
Confirmation from customer	Have you provided the goods / service?	
Contract /	Have you recognised the correct amount of income	Occurrence
memorandum or other agreement	based on the contract and accounting standards? (i.e. IFRS 15)	Regularity
Ledger extract showing costs booked to project	Is the income from an activity you are permitted to carry out?	Accuracy
Charts of accounts and any relevant journals	Has the income been	Classification



#### How reliable is the evidence?





#### **Examples of evidence – Accounting estimates**

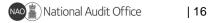
- You might need to make accounting estimates in areas such as accruals, accrued income, depreciation (via the expected life of an asset) and provisions
- The evidence we need depends on the materiality, complexity or frequency of the estimate.
- We need evidence that the assumptions and data used are reliable and unbiased.



#### **Examples of evidence – Accounting Estimates**

Evidence to support assumptions made and data used could include:

- external data e.g. ONS / OBR for inflation rates and forecasts
- externally produced scientific reports
- view of experts within the business
- legal precedent / advice
- information in contracts
- previous experience of costs incurred or income received
- data from other parts of the health sector or government
- public announcements e.g. new policies



#### **Examples of evidence - Journals**

The key question - why did you need to post the journal?

(part of a business process, to apportion costs, to correct errors or to adjust an accounting estimate etc.)

This drives what evidence we need to see – for example:

- bank statements showing transactions which need to be accounted for within the ledger
- An invoice and the ledger records showing where it had been originally posted
- Spreadsheet calculations

#### **Evidence pitfalls to watch out for**

- Know who holds the most up to date information for a transaction, balance or income stream. Where is it stored?
- Spreadsheets alone are very rarely enough. It's really helpful to reference where data in them comes from and what assumptions you have used.
- Watch out for circular evidence, e.g. ledger transactions as evidence to support a ledger balance made up of those transactions.
- If you use a spreadsheet model make sure to check your assumptions are still valid. Last year's information might not be a useful guide to this year.

#### **General Guidelines**

- We only require information that should already have been required to initiate, undertake and complete a transaction.
- Make sure that the evidence corresponds with the transaction sampled. If it doesn't, show us how the figures reconcile.
- Take a step back, and ask whether the information you have meets our requirements.
- Review the quality of the evidence you have before you submit it for audit – and get in touch if you have any concerns.

Why are the accounts important?

?



# What makes a good quality account? (and an easy audit)

- Professional approach to understanding accounting requirements don't ignore and hope the auditor's don't ask about it!
- Take time where needed, but make sure to plan
- Review from the point of view of the reader, not the accounts preparation team
- Engage your board and NEDs use their experience?
- Take pride in your work!

#### Success will look like this...

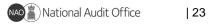




#### Instead of this...?



Presentation title and/or date



## Thank you





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