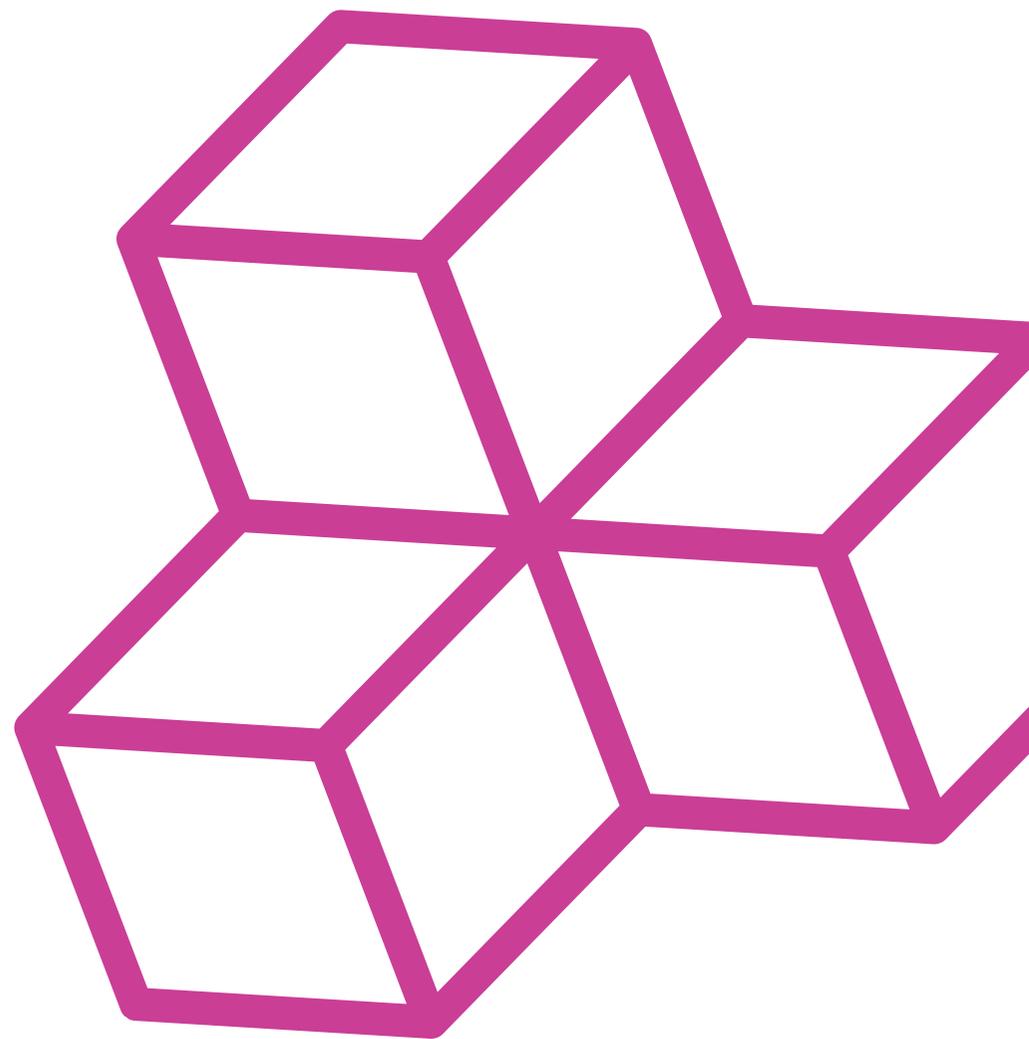


# recovering from COVID19

Building sustainable social care



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# \introduction



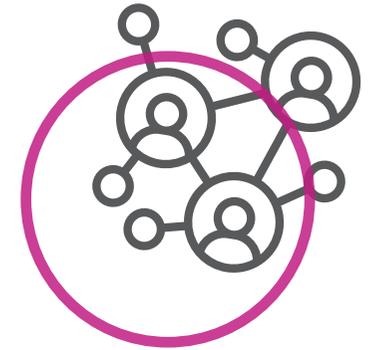
**CIPFA, SCIE and Peopletoo have come together in these unique times to support local authorities with their social care challenges.**

**At the start of 2020, these challenges were already considerable. But with the arrival of the COVID-19 pandemic they have grown exponentially.**

## **What does this mean for the future?**

Across local government, finance and social care leaders are acutely aware that as soon as the immediate crisis subsides, there will be an urgent need to refocus on managing the increased costs and demand caused by COVID-19, to help ensure sustainable adults and children's services. There is no lead time for this as clients of these services will continue to need to be supported and, with increased economic hardship for many families, demand in areas such as child protection and learning disabilities is likely to increase.

# \ how we can help



CIPFA, SCIE and Peopletoo, three leading organisations in our own fields, have come together to offer the social care sector a unique level of expertise and experience in one place.



The Chartered Institute of Public Finance and Accountancy (CIPFA) is the leading accountancy body for public services, providing education and training in accountancy and financial management.

CIPFA also provides a range of leading advisory and consultancy services to public sector organisations.

Against a backdrop of substantial budget cuts in recent years as well as the impact of COVID-19, delivering services and balancing budgets will continue to be a major challenge for local authorities. CIPFA supports and works with local authorities to help them strive to be not only financially resilient – but also better serve their communities and reinvent the way local services are delivered.



The Social Care Institute for Excellence (SCIE) is a leading values-driven improvement agency and independent charity. Working beyond and across social care and health, and children's and adults' sectors, it contributes to the development and implementation of better care, support and safeguarding at both national and local level.

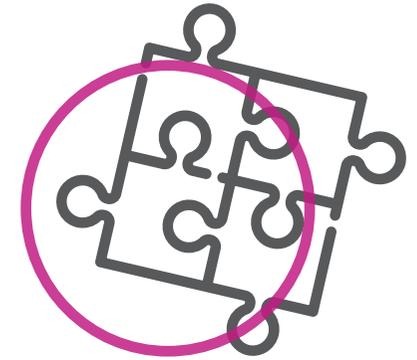
SCIE is people-focused and driven by co-production principles, operating at both strategic and operational levels and drawing from a vast knowledge/evidence base. SCIE offers a golden thread of what works in practice, providing a range of tailored input including training, consultancy, evaluation, facilitation, coaching and supports commissioners and providers in developing and embedding practices which are innovative, have impact, and enable effective scrutiny and accountability.



Peopletoo provide support to organisations across local government and health through the design and implementation of affordable and outcomes-focused services. Our projects range from efficiency and affordability reviews to supporting implementation, and incorporate robust financial modelling, service improvement plans, market analysis, informed options appraisals and developing alternative service delivery models.

Working with our partners, we identify opportunities for improved service provision, to promote effective integration and to release financial efficiencies. We have a breadth of experience across local government, including partnering with large rural counties, as well as more metropolitan regions - each with their own demographic and geographic challenges.

# \ why have we joined forces?



CIPFA, SCIE and Peopletoo understand the issues and challenges faced by the social care sector. Through our collective experience in finance, social care practice and commissioning of services, we believe that by working together, we are uniquely placed to provide local authorities with comprehensive support to develop a robust recovery and long term social care plan.

Our partnership is unique because

- We are independent, values-driven organisations which all have the public sector at the heart of our operations
- We can connect and align the thinking of finance leaders and those leading social care
- We understand social care policy and legislation, and how this translates into best practice
- We can model costs based on current and future demand overlaid with best practice, to help you build a medium to long-term plan – a clear roadmap for the future
- We understand the role of digital in transforming care services
- We are experts in commissioning and market development.

# \ how we will work with you



Bringing together a team of highly experienced public sector consultants, we will work with you over a period of three weeks to conduct a rapid diagnostic of your adults and/or childrens' operations, and develop a robust plan which combines quick wins and medium-to-long term transformational changes.

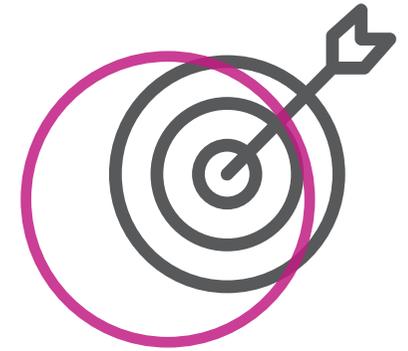
Recognising the challenge of current ways of working, we are also in a position to offer a digital approach to how we work with you. Once we receive the necessary data from you we will require 45-60 minutes with each member of key staff involved. Using digital tools such as Microsoft Teams or similar technologies allows us to be flexible and offer 'out of hours' times – should this be desirable to minimise impact on the people involved.

## Output

The output of this diagnostic period will be a robust road map and financial model that combines sustainable outcomes with practical and realistic ways of working. Our team will provide you with a checklist of resilience-based recommendations to ensure your organisation is best placed to tackle the challenges it will face post COVID-19. This roadmap will include:

- The re-profiling of your social care cost and demand over the next four years
- The determination of workforce planning and the professional resources required to deliver over the next four years
- The financial effect and the implications for your Medium Term Financial Plan

# \ bespoke framework and service



CIPFA, SCIE and Peopletoo have created a bespoke diagnostic framework which enables local authorities to rapidly develop a robust and shared view of both current and future levels of demand and associated cost of service provision. This will enable leaders to develop plans that improve the quality of practice and outcomes in both adults and children's social care, as well as managing their costs.

## The cost

Typically the cost is £15-£20k plus VAT but as we will conduct all conversations and interviews electronically this represents an opportunity to save on significant consultant travel and subsistence expenses.

# \contact

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